

Rushabh S. Shah

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SUMMARY

Technical program and data transformation professional with 5+ years of experience leading cross-functional programs across data, analytics, AI, governance, and enterprise platforms. Experienced in requirements intake, defect triage, release readiness, data quality, executive reporting, and delivery across engineering, data, security, and business teams. Led a 15-member cross-functional team and managed programs involving AWS, Salesforce, SAP, Snowflake, Databricks, SQL, and Python.

CORE SKILLS

- Technical Program Management: program scoping, roadmaps, dependencies, release schedules, risks, blockers, status reporting
- Data and Analytics: SQL, Python, large datasets, data pipelines, data quality, validation, trend analysis, dashboard QA
- Enterprise Platforms: AWS, Salesforce, SAP S/4HANA, SAP MDG, Snowflake, Databricks, Tableau, Power BI
- Governance and Risk: data controls, issue management, audit readiness, SOX, GDPR, GxP,
- Ways of Working: Agile delivery, UAT, requirements workshops, design documents, executive updates, cross-functional leadership

PROFESSIONAL EXPERIENCE

Manager Consultant - SME Business Data Services | Genpact LLC | Boston, MA | Jun 2023 - Present

- Lead technical programs across data governance, analytics, AI, and enterprise systems for clients in pharma, healthcare, manufacturing, and energy.
- Own delivery from scoping to release by defining requirements, building work plans, tracking dependencies, and resolving blockers across engineering, data, security, and business teams.
- Manage a 15-member cross-functional team across data engineering, analytics, AI/ML, and business functions. Keep priorities, risks, decisions, and production readiness visible across multiple workstreams.
- Collect stakeholder feedback and convert recurring issues into structured backlogs. Use defect logs, root-cause analysis, and release checklists to improve existing reporting and data workflows.
- Partner with data engineers and analysts to validate pipelines, review outputs, and improve data quality across SAP, Salesforce, Snowflake, Databricks, and cloud-based reporting platforms.
- Designed and deployed Data Lighthouse, a data quality and governance platform for profiling, cleansing, validation, reconciliation, stewardship, and workflow automation. Reduced manual effort by ~40% and improved data accuracy by ~30%.
- Built executive-ready updates covering program status, open risks, blocked work, delivery milestones, and business impact. Helped leaders make tradeoffs and resolve issues early.
- Implemented governance and MDM controls across customer, vendor, supplier, material, finance, and operational data using SAP MDG, Informatica MDM, Reltio, SQL, and Python. Reduced duplicate records by ~25%.
- Applied entity resolution, fuzzy matching, anomaly detection, and exception routing to identify data issues earlier and reduce manual remediation.

Business Analyst | Cognizant Pvt. Ltd. | Mumbai, India | May 2021 - Jul 2022

- Supported technical delivery for a global LIMS implementation across 7+ life sciences sites, including requirements, issue tracking, UAT, validation documentation, and go-live readiness.
- Worked with business users, QA teams, and technical teams to standardize data capture, improve reporting consistency, and close process gaps in regulated environments.
- Prepared process flows, gap assessments, test evidence, and stakeholder updates to support release decisions and adoption of new enterprise workflows.

Co-Founder | Trueno Electric Vehicle Pvt. Ltd. | Mumbai, India | May 2018 - May 2020

- Built a data-driven EV logistics platform for route optimization, cost tracking, fleet utilization, and performance reporting.
- Led product planning, stakeholder discovery, vendor coordination, and early go-to-market execution for a cloud-enabled operations

SELECTED PROJECTS

- **Data Lighthouse:** Enterprise data quality and governance platform for validation, reconciliation, stewardship, and AI-assisted remediation. Deployed across 7+ multinational clients and contributed to \$10M+ in business impact and revenue opportunities.
- **D4 Workspace:** AI workspace for enterprise search, data profiling, workflow support, self-serve Q&A, and operational automation.

EDUCATION

- Arizona State University, W. P. Carey School of Business - Master of Science in Business Analytics, GPA 4.0
- Narsee Monjee Institute of Management Studies - Master of Business Administration, Dean's List, Gold Medalist
- Mumbai University, Bombay College of Pharmacy - Bachelor of Pharmacy

CERTIFICATIONS

- AWS Certified Cloud Practitioner | Lean Six Sigma Green Belt | Snowflake Partner Technical Foundations