

Rushabh S. Shah

Boston, MA | (617) 991-4109 | rushabh1609rs@gmail.com | linkedin.com/in/rushabh96/

SUMMARY

Data governance and delivery leader with experience building practical governance frameworks across regulated industries. Established ownership models, stewardship processes, policies, and data quality controls that improved reporting trust and audit readiness. Leads cross-functional delivery across data engineering, analytics, AI/ML, and business teams.

CORE CAPABILITIES

Governance Frameworks: Built operating models based on DAMA-DMBOK principles. Defined ownership, stewardship, decision rights, and governance forums.

Policies and Compliance: Developed standards for data quality, metadata, lineage, classification, access, retention, and issue management. Supported GDPR, SOX, GxP, and ISO-aligned controls.

Data Delivery and Risk: Managed intake, prioritization, dependencies, quality gates, release readiness, and downstream impact reviews across data programs.

MDM and Data Quality: Led customer, vendor, supplier, material, and finance data initiatives. Improved master data quality through business rules, validation, and remediation workflows.

Platforms and Tools: Snowflake, Databricks, Collibra, SAP S/4HANA, SAP MDG, Informatica MDM, Reltio, Stibo, Salesforce, Tableau, Power BI, AWS, Azure, GCP, Jira, Confluence

Analytics and Automation: SQL, Python, R, LLM, OpenAI, Claude, Copilot, RAG, Power Apps, Agentic AI

PROFESSIONAL EXPERIENCE

Manager Consultant - SME Business Data Services | Genpact LLC | Boston, MA | Jun 2023 - Present

- Lead data governance engagements for clients across pharma, healthcare, manufacturing, and energy. Help leaders define governance priorities, ownership, and adoption plans that fit how their teams operate.
- Built governance operating models aligned with DAMA-DMBOK principles. Clarified the responsibilities of data owners, stewards, custodians, and delivery teams across business domains.
- Developed policies and standards for data quality, metadata, lineage, classification, access, retention, and issue management. Supported control alignment with GDPR, SOX, GxP, and ISO requirements.
- Established governance councils and domain working groups. These forums approved standards, resolved ownership gaps, reviewed quality issues, and tracked remediation actions.
- Designed and deployed Data Lighthouse, a data quality and governance platform that automated profiling, validation, reconciliation, and stewardship workflows. It reduced manual effort by about 40% and improved data accuracy by about 30%.
- Implemented MDM and quality controls across customer, vendor, supplier, material, finance, and operational data. Used SAP MDG, Informatica MDM, Reltio, Snowflake, Databricks, SQL, and Python to reduce duplicate records by about 25%.
- Manage a 15-member cross-functional team across data engineering, analytics, AI/ML, and business functions. Set priorities, remove delivery blockers, and keep stakeholders aligned across multiple client workstreams.
- Review the downstream impact of source-system, schema, pipeline, and reporting changes. Coordinate testing and business sign-off before production release.
- Provide leaders with clear updates on governance adoption, open risks, data issues, and remediation progress. Bring unresolved decisions into planning cycles before they affect delivery.
- Applied entity resolution, fuzzy matching, anomaly detection, and automated issue routing to identify data problems earlier and reduce manual remediation.

Business Analyst | Cognizant Pvt. Ltd. | Mumbai, India | May 2021 - Jul 2022

- Supported data governance and digital transformation programs for global life sciences clients. Improved reporting consistency and operational visibility across regulated environments.
- Defined master data standards and validation controls for a global LIMS implementation across more than seven sites. Supported UAT, issue tracking, and compliance reporting.
- Performed data gap assessments and business rule reviews. Worked with business and technical teams to resolve data issues and improve governance maturity.

Co-Founder | Trueno Electric Vehicle Pvt. Ltd. | Mumbai, India | May 2018 - May 2020

- Built a data-driven logistics platform for route planning, cost tracking, and fleet performance reporting.
- Led product strategy, financial planning, stakeholder discovery, and delivery for a cloud-enabled fleet operations model.

SELECTED PROJECTS

Data Lighthouse: Enterprise data quality and governance platform for validation, reconciliation, stewardship, and reporting trust. Deployed across more than seven multinational clients and contributed to over \$10M in business impact and revenue opportunities.

Enterprise Data Governance Operating Model: Created a reusable governance framework covering ownership, stewardship, policies, issue management, governance forums, delivery controls, and executive reporting across multiple data domains.

EDUCATION

- Arizona State University, W. P. Carey School of Business - Master of Science in Business Analytics, GPA 4.0
- Narsee Monjee Institute of Management Studies - Master of Business Administration, Dean's List, Gold Medalist
- Mumbai University, Bombay College of Pharmacy - Bachelor of Pharmacy